

CONTENTS

| | Page |
|--|------|
| 1 Introduction to the Community Strategy Action Plan | 3 |
| 2 Action Plans | |
| a Children and Young People | 4 |
| b Community Safety | 5 |
| c Economy | 6 |
| d(i) Environment – Built | 8 |
| d(ii) Environment – Natural | 10 |
| d(iii) Environmental Quality/Protection | 12 |
| e Health | 16 |
| f Housing | 20 |
| g Leisure | 21 |
| h Lifelong Learning | 23 |
| i Older People | 24 |
| j Tourism | 25 |
| k Transport | 26 |

INTRODUCTION

This action plan has been developed following the work put into better understanding the priority issues facing the District and the resources available to tackle those issues. They are not all new actions but include some that were already programmed for 2004/05. The challenge is for the Partnership to deliver those actions better than what might have happened without the existence of the Partnership.

In identifying new actions and selecting existing actions, criteria was used to ensure what was delivered met not only the priorities identified in the strategy but also the basic principles of partnership working and sustainability.

Every effort has been made to ensure that delivery of these actions are through partnership and that each action is designed to bring about improvements in the economy, the environment and the social well being of people. Where this has not been possible, each action should improve at least two of the three areas and minimise any negative impacts wherever possible.

This is the first Community Strategy Action Plan. It will form part of the work programmes for each of the Community Action Networks (CANs). Each year the CANs will help deliver the actions whilst also developing actions for the next and future years.

Future action plans will include an update on progress against the previous year's actions.

a CHILDREN AND YOUNG PEOPLE

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing Better Access | | Lead agencies |
|--|---|---|
| 2004/05 | | |
| 1.1 | Ensure effective mechanisms are in place for actively involving children and young people in developing & monitoring services (2,4,6) | Connexions |
| 1.2 | Work towards increasing capacity within the voluntary and community sector for delivery of services to children and young people (all) | Community First |
| 1.3 | Identify joint work and actions with other CANs e.g. transport, housing, leisure, health (all) | Changing Lives Partnership |
| 1.4 | Engage children and young people within their local communities and support their interests e.g. developing their understanding, rights and responsibilities, enabling them to have a voice, signposting or creating activities (1,2,4,5,6) | Connexions/ Childrens Fund Partnership |
| Future years | | |
| 1.5 | Review national, county and district position and plan accordingly | |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|--|----------------------------|
| 2004/05 | | |
| 2.1 | Develop a Children and Young People’s Partnership for the District (all) | HCC/NFPCT |
| 2.2 | Take an active part in piloting information sharing protocol as part of the County Council’s preventative strategy (all) | HCC |
| 2.3 | Influence communities to think positively about children and young people and celebrate success (all) | Changing Lives Partnership |
| Future years | | |
| 2.4 | Review national, county and district position and plan accordingly | |

b COMMUNITY SAFETY

ACTION (References in () relate to priority issues in main document)

| Theme 1 – Providing Better Access | | Lead agencies |
|--|--|----------------------|
| 2004/05 | | |
| 1.1 | Initiate at least 5 PRIME (Problem Resolution in a Multi-agency Environment) projects and commence scanning of reported problems and partnership developments as part of the further development of the PRIME initiative (all) | Community First |
| 1.2 | One ABC Co-ordinator to undertake interventionary work, NFDC developing at least 10 ABCs and necessary ASBOs. (prioritised by Divided We Fall in response to public complaints and concerns being raised by partners) (all) | NFDC |
| Future years | | |
| 1.3 | Conduct Crime & Disorder Audit in 2004/06 for new Statutory strategy requirement for 2006/09 (all) | Statutory agencies |

| Theme 2 – Taking Preventative Action | | Lead agencies |
|---|---|----------------------|
| 2004/05 | | |
| 2.1 | Provide 4 sports projects for young people in Ringwood, Hythe, New Milton and Lymington (3) | NFDC |
| 2.2 | Provide a drugs co-ordinator for the District to deliver drug awareness and education (6) | NFPCT/NFDC |
| Future years | | |
| 2.3 | Conduct Crime & Disorder Audit in 2004/06 for new strategy requirement for 2006/09 (all) | Statutory agencies |

c ECONOMY

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing Better Access | | Lead agencies |
|--|--|-----------------------------------|
| 2004/05 | | |
| 1.1 | Put in place a programme of measures to Improve the relationship between business and public sector regulatory agencies (1,3,4,5,8) | NF Business Partnership |
| 1.2 | Further develop measures for bringing together and disseminating information for the benefit of the business community (1,4,5) | NF Business Partnership |
| 1.3 | Build support measures aimed specifically at specific sectoral groups (1,5,8) | NFDC / Business Link Wessex |
| 1.4 | Investigate provision of multi-functional business information/advice/training centre within the District (5) | NFDC |
| Future years | | |
| 1.5 | Initiate contacts with new businesses and inward investors to ensure benefit from advice and support from local agencies and business support structures (5) | NFDC/ NF Business Partnership |
| 1.6 | Provide opportunities for the workforce of the District to acquire new skills and update existing skills, and effectively promote these opportunities (2) | FE Colleges and training agencies |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|--|--|
| 2004/05 | | |
| 2.1 | Roll forward the economic strategy for the District, and setting action priorities for future years which address problems as perceived by the business community (all) | NFDC |
| 2.2 | Replicate the success of the New Milton Partnership by supporting the establishment of similar partnerships in Fordingbridge and Lymington (1,4,6,7,8) | Fd'bridge Parish & Lym & Pen Town Councils |
| 2.3 | Ensure that broadband services are available to businesses in rural areas (9) | NFDC/NFBP/ Wired Wessex |
| Future years | | |
| 2.4 | Carry out an audit of employer skill requirements to identify the potential for addressing these at a District level (2) | Partnership for Learning / NFDC |
| 2.5 | Provide opportunities for the development of a highly skilled and adaptive workforce that can meet the changing needs of employers in the search to remain competitive (2) | Partnership for Learning & Colleges |
| 2.6 | Actions as identified from roll forward of the economic strategy (all) | NFDC |

d(i) ENVIRONMENT - BUILT

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing better access | | Lead agencies |
|--|---|----------------------|
| 2004/05 | | |
| 1.1 | Environmental improvement schemes in approved capital programme (Hythe Promenade, Milford Sea Front) (2) | NFDC |
| 1.2 | Raise awareness of built environment issues e.g. through Supplementary Planning Guidance, leaflets, seminars, visitor information, Local Plan/Local Development Framework (1) | NFDC |
| 1.3 | Undertake further analysis of character of settlements, urban and rural as basis for town and village plans, urban design frameworks (1) | NFDC |
| 1.4 | Promote/contribute to regional design centre for the Solent. (1) | CABE |
| 1.5 | Extra litter picks of housing estates and rubbish clearances. (5) | NFDC |
| 1.6 | Identify abandoned vehicles for removal (3) | NFDC |
| 1.7 | Liaise with private property owners to rectify incidents of graffiti on their land (5) | NFDC |
| Future years | | |
| 1.8 | Programme and implement environmental improvement schemes, including funding (2) | NFDC |
| 1.9 | Raise awareness of built environment issues e.g. through supplementary planning guidance, leaflets, seminars, visitor information (1) | NFDC |
| 1.10 | Undertake further analysis of character of settlements, urban and rural as basis for town and village plans, urban design frameworks (1) | NFDC/PCs |
| 1.11 | Town centre improvements (3) | NFDC/PCs |

| Theme 2 - Taking preventative action | | Lead agencies |
|---|---|----------------------|
| 2004/05 | | |
| 2.1 | Undertake Totton town centre improvements within agreed programme (2) | HCC, NFDC & T&ETC |
| 2.2 | Prepare a Town Plan for New Milton (2) | NMTC |
| 2.3 | Commence implementation of new Planning Act system (2) | NFDC |
| 2.4 | Research on design/environmental quality indicators, to establish whether valid indicators can be devised (2) | NFDC |
| 2.5 | Improve grounds maintenance to public areas (3) | HCC, NFDC & T&PCIs |
| Future years | | |
| 2.6 | Totton town centre improvements (2) | NFDC |
| 2.7 | Programme for town and village plans across the District (2) | PCs |
| 2.8 | Continue to implement new Planning Act system (2) | NFDC |
| 2.9 | Extend programme of conservation area appraisals (2) | NFDC |
| 2.10 | Better public education (litter and graffiti) (5) | NFDC |

d(ii) ENVIRONMENT - NATURAL

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing Better Access | | Lead agencies |
|--|--|---|
| 2004/05 | | |
| 1.1 | Implement Forest Design Plans 2004/5 (2) | FC |
| 1.2 | Develop a New Forest 'marque', to promote and add value to sustainably produced local food and food products (4) | NFDC |
| 1.3 | Create a new 'Forest Friendly Farming Adviser' post to offer conservation advice on the management of commoner's holdings and Sites of Importance for Nature Conservation (2,4) | Hampshire Wildlife Trust |
| 1.4 | Complete the refurbishment of the New Forest Museum and Library at Lyndhurst, to provide information and interpretive facilities for local people and visitors (1) | Ninth Centenary Trust |
| Future years | | |
| 1.5 | Pilot project (with funding) working with Forest communities to identify and support aspects of cultural heritage of local importance / value (2) | NFC |
| 1.6 | Develop a Rights of Way Improvement Plan for the Forest (3) | HCC |
| 1.7 | Design and produce new on-site interpretation for all (1) | National Trust |
| 1.8 | National Trust properties, subject to National Park Authority recommendations (1) | |
| 1.9 | Produce two issues of 'The Hart' annually with news and views from the Cranborne Chase and West Wiltshire Downs Area of Outstanding Natural Beauty - distributed to all households in the AONB (1) | Cranborne Chase and West Wiltshire Downs AONB |

| Theme 2 - Taking Preventative Actions | | Lead agencies |
|--|--|---|
| 2004/05 | | |
| 2.1 | Implement LIFE3 programme for 2004/5 including a survey of breeding waders in the Forest and river restoration work on Highland Water(2) | HCC, EA, FC, NT, RSPB |
| 2.2 | Implement PROGRESS project 2004/5, including a comprehensive New Forest Visitor Survey, and development of a 'Forest Code' for visitors and local people (3) | FC |
| 2.3 | Establish a New Forest Countryside Stewardship scheme, offering economic support for commoners in return for providing collective grazing which maintains the habitats and landscapes of the Open Forest (2,4) | Verderers |
| 2.4 | Set up a Land Management Advisory Forum to agree an on-going programme of landscape restoration within the Cranborne Chase AONB (2) | Cranborne Chase and West Wiltshire Downs AONB |
| Future years | | |
| 2.5 | Further implementation of LIFE3 project over further 3 years (2) | HCC, EA, FC, NT, RSPB |
| 2.6 | Further implementation of PROGRESS project over further 3 years (1,3) | FC |
| 2.7 | Carry out a Historic Landscape Characterisation Assessment for the Cranborne Chase AONB (2) | English Heritage, Cranborne Chase and West Wiltshire Downs AONB |
| 2.8 | Implement pilot projects to enhance the identified Remote and Tranquil Areas in the Forest, included road closures on selected routes and a 'quiet lanes' network (2) | HCC |

d(iii) ENVIRONMENTAL QUALITY/PROTECTION

ACTION (References in () relate to priority issues in main document)

A Coast Protection/Flooding

| Theme 1 - Providing better access | | Lead agencies |
|--|---|----------------------|
| 2004/05 | | |
| 1.1 | En-main Critical Ordinary Watercourses (COWs) and determine the future responsibilities for their inspection and maintenance (1) | EA/NFDC |
| 1.2 | Complete the review of and publish the Council's Coastal Management Plan (2) | NFDC |
| 1.3 | Undertake feasibility studies for potential flood alleviation schemes at Bartley, New Milton and in the vicinity of Fordingbridge and develop programme for further feasibility studies (3) | NFDC |
| 1.4 | Review and refine the current risk based COW inspection programme in order to meet DEFRA high level targets (8) | NFDC |
| 1.5 | Initiate a multi-agency coastal strategy study of Christchurch Bay (2) | NFDC & others |
| 1.6 | Continue to invest in new and existing coastal flood defence assets (2) | EA |
| 1.7 | Continue to develop partnership-working arrangements to improve the identification and resolution of drainage/flooding problems (3) | NFDC/PCs/EA/HCC/FC |
| 1.8 | Publish and implement Village Flood Plans and Local Flood Action Plans (3) | PCs |
| 1.9 | Undertake drainage investigations and implement small-scale improvements in partnership with landowners, HCC etc., where possible (3) | NFDC & others |
| 1.10 | Respond to flooding in accordance with procedures in the Operational Flood Plan (3) | NFDC/HCC/PCs |
| 1.11 | Continue to take into account the predicted impacts of climate change, based on DEFRA guidance, when planning flood and coastal protection schemes or undertaking regulatory duties (5) | EA/NFDC |
| 1.12 | Participate in SE Climate Change Partnership's activities to identify and respond to all aspects of predicted climate related change (5) | NFDC |

| Theme 2 - Taking preventative action | | Lead agencies |
|---|--|----------------------|
| 2004/05 | | |
| 2.1 | Review and update the Operational Flood Plan (3) | NFDC/PCs |
| 2.2 | Respond to South Wessex Environment Agency's consultation about water level management plans for the Avon Valley (3) | NFDC |
| 2.3 | Produce a new multi-agency flood film that draws attention to householder responsibilities and flood protection products (6) | EA/SWS |
| 2.4 | Raise awareness of the problems caused by discharging surface water into foul sewers, riparian responsibilities, sustainable urban drainage systems (SUDS) with developers, and household flood protection products (3, 5) | SWS/NFDC/EA |
| 2.5 | Implement ground water and river level monitoring improvement programme (4) | EA |
| 2.6 | Identify development proposals where flooding is likely to be an issue (3) | NFDC/EA |
| 2.7 | Implement the District Local Plan policies that restrict development in high flood risk areas (5) | NFDC |
| 2.8 | Work with Association of British Insurers (ABI) and Government to produce accurate flood plain mapping and details of proposed flood alleviation works (5) | EA |
| Future years | | |
| 2.9 | Extend flood warning coverage to the Avon Water, Dane Stream and Beaulieu River (4) | EA |

B Home Energy Conservation

| Theme 1 - Providing Better Access | | Lead agencies |
|--|---|----------------------|
| 2004/05 | | |
| 1.1 | Establish easily accessible outlets to provide up to date information and advice on the current grants available – Social Club scheme, Pharmacy scheme, etc (all) | NFDC |
| 1.2 | Promote the availability of national schemes – Fridge savers, Warm Front etc (all) | NFDC |
| Future years | | |
| 1.3 | To consider fiscal measures to stimulate positive behavioural change to encourage residents to carry out energy improvements in the home e.g. adjusted Council Tax (12) | NFDC |
| 1.4 | To increase awareness amongst the community of the local and wider benefits of alternative energy to increase their acceptance of this technology (12) | NFDC |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|--|----------------------|
| 2004/05 | | |
| 2.1 | Extend the Health Through Warmth scheme (10) | NFDC |
| 2.2 | Work with energy suppliers' eg schemes to provide affordable insulation (10, 12) | NFDC |
| Future years | | |
| 2.3 | Review the Health Through Warmth scheme (10) | NFDC |
| 2.4 | Review partnerships with the utility companies to encourage renewable energy schemes and encourage other partners in promoting such schemes (11) | NFDC |

C Pollution

| Theme 1 - Providing Better Access | | Lead agencies |
|--|--|----------------------|
| 2004/05 | | |
| No action identified | | |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|---|----------------------|
| 2004/05 | | |
| 2.1 | Set up protocol for dealing with contaminated land matters (16) | NFDC/EA |
| 2.2 | Visit and assess 200 of 2000 potentially contaminated sites (16) | NFDC/EA |
| 2.3 | Undertake a second stage detailed Air Quality Assessment for Benzene, Nitrogen Dioxide and Sulphur Dioxide (13) | NFDC/EA |

D Waste Management

| Theme 1 - Providing Better Access | | Lead agencies |
|--|--|----------------------|
| 2004/05 | | |
| 1.1 | Agree a plan to increase recycling in rural areas by increasing collections and focusing on participation rates on existing schemes and expanding to nominated villages (19, 21) | NFDC |
| 1.2 | Provide systems and policies to seek to achieve statutory recycling targets (19, 21) | NFDC |
| 1.3 | Provide all suitable properties in the New Forest District with a separate collection of dry recyclables (19, 21) | NFDC |
| Future years | | |
| 1.4 | Extend the network of recycling bring sites. Carry out an analysis of sites and assess the implications of any proposed kerbside collections (19, 21) | NFDC |
| 1.5 | Work with the local community on tackling contamination in existing schemes (all) | NFDC |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|---|----------------------|
| 2004/05 | | |
| 2.1 | Work with Project Integra to develop waste policies and strategies (18) | NFDC |
| 2.2 | Refocus waste education and promotion (20) | NFDC |
| Future years | | |
| 2.3 | Review the method and feasibility for collecting glass from kerbside (21) | NFDC |
| 2.4 | Review options for dealing with garden waste including disposal arrangements (21) | NFDC |
| 2.5 | Establish community engagement team to help promote waste minimisation (20) | NFDC |

e HEALTH

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing better access | | Lead agencies |
|--|---|----------------------------|
| 2004/05 | | |
| 1.1 | Improve waiting times for cancer patients between diagnosis and treatment (1) | South Coast Cancer Network |
| 1.2 | Implement specialist palliative care service improvement programme (1) | South Coast Cancer Network |
| 1.3 | Improve access to heart disease treatment and prevention (2) | NFPCT |
| 1.4 | Provide more continuity of care, information on standards, and integrated working (2) | NFPCT |
| 1.5 | Improve access to therapy services for children (3) | HCC/NFPCT |
| 1.6 | Integrate child health information systems (3) | NFPCT/HCC |
| 1.7 | Develop and expand the quitters programme in areas of greatest need (4) | NFPCT |
| 1.8 | Complete a health and social needs assessment of gypsy communities in the New Forest, including access to health services (4) | Forest Bus |
| 1.9 | Ensure successful transition from Crane Ward (Salisbury) to Woodhaven (Tatchbury, Calmore) ensuring local in-patient care (5) | WHT |
| 1.10 | Identify longer term funding for a primary care "signposting" scheme (5) | NFPCT |
| 1.11 | Ensure social services assessments start promptly, and complete within four weeks (6) | HCC |
| 1.12 | Ensure community equipment is provided within seven working days (6) | NFPCT |
| 1.13 | Increase access to emergency contraception (7) | NFPCT |
| 1.14 | Develop a local planning infrastructure, and develop services to promote sexual health, and improve access to services (7) | NFPCT |
| 1.15 | Develop and improve access to needle exchange (8) | NFDC/DRG |
| 1.16 | Review access for young people to education in schools, colleges, and substance misuse services (8) | NFPCT |
| 1.17 | Expand scheme for young persons' concessionary fares (9) | NFDC |

| | | |
|--------------|--|---------------------------|
| 1.18 | Retain community transport worker for the New Forest area (9) | Community First |
| 1.19 | Increase level of informatin available on the subject of prostate cancer (1) | NFPCCT |
| Future years | | |
| 1.20 | Development of cancer diagnostics pathways at Lymington hospital (1) | NFPCT |
| 1.21 | Develop prevention programme, healthy schools, and nutrition programmes (1) | NFPCT |
| 1.22 | Develop healthy heart groups in the community (2) | NFPCT |
| 1.23 | Appoint a heart disease facilitator to co-ordinate improvement programmes (2) | NFPCT |
| 1.24 | Health provision into special schools in the New Forest (3) | NFPCT |
| 1.25 | Increase access to information and support for young people through drop-in facilities, more school nursing, and health partnerships (3) | NFPCT/ Community First |
| 1.26 | Integrate health targets with community development activities in areas of need identified by community profiling (4) | NFPCT |
| 1.27 | Raise awareness and uptake of health through warmth scheme in the New Forest (4) | NFDC |
| 1.28 | Ring-fenced funding to increase supported housing provision for people with serious mental health problems (5) | NFDC |
| 1.29 | Increase funding into mental health services (5) | NFPCT |
| 1.30 | Review/develop dementia care services and carers support (6) | NFPCT |
| 1.31 | Develop sources of information on sexual health (7) | NFPCT |

| Theme 2 - Preventative Action | | Lead agencies |
|--------------------------------------|--|----------------------|
| 2004/05 | | |
| 2.1 | Develop local smoking and prevention services – quitters and quit targets in line with smoking strategy (1) | NFPCT |
| 2.2 | Expand breast screening to include the 65-70 yr age band (1) | NFPCT |
| 2.3 | Improve access to heart disease management in primary care to reduce risks of recurrent disease (2) | NFPCT |
| 2.4 | Expand access to cardiac rehabilitation and exercise referral schemes (2) | NFPCT |
| 2.5 | Develop New Forest Child Protection arrangements (3) | NFPCT |
| 2.6 | Improve life chances for looked after children (3) | HCC |
| 2.7 | Complete community profiling across the district (4) | NFDC |
| 2.8 | Develop a programme to tackle obesity and overweight (4) | NFPCT |
| 2.9 | Create crisis resolution and home treatment team (5) | WHT |
| 2.10 | Extend assertive outreach service to extend from east to west New Forest (5) | WHT |
| 2.11 | Review of home-based support for vulnerable older people, and tackling inequalities (6) | NFPCT |
| 2.12 | Improve quality of life and independence of older people through a full range of well co-ordinated voluntary and social services support (6) | HCC |
| 2.13 | Assess sexual health needs of looked after children (7) | NFPCT |
| 2.14 | Review sexual health service specification with other providers (7) | NFPCT |
| 2.15 | Collect and refine information on substance misuse and its impact on health locally (8) | NFDC/DRG |
| 2.16 | Develop an education and training programme on substance misuse for all healthcare professionals (8) | NFDC/DRG |
| 2.17 | Commission training on disability awareness for taxi drivers (9) | NFDC |

| Future years | | |
|--------------|--|------------------------------|
| 2.18 | Develop multi-agency approaches to planning sexual health services, and expand condom distribution via general practitioners (7) | NFPCT |
| 2.19 | Develop and improve capacity of substance misuse services and increase level of provision and access (8) | NFDC |
| 2.20 | Increase awareness of alcohol related issues and continue to provide and enhance service provision (8) | NFDC/DRG |
| 2.21 | Improve infrastructure for pedestrians and cyclists (9) | NFDC/HCC NF Access Committee |
| 2.22 | Secure more funding for future community transport proposals (9) | NFPCT/NFDC |
| 2.23 | Increase focus on health promotion in areas such as nutrition, smoking, exercise, cerebral stimulation, and dental health (6) | NFPCT |

f HOUSING

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing Better Access | | Lead agencies |
|--|--|----------------------|
| 2004/05 | | |
| 1.1 | Establish a Housing Strategy Board to drive forward the housing element of the Community Strategy and the Housing Strategy (all) | NFDC |
| 1.2 | Develop and carry out an appraisal of resourcing options for new affordable housing (2,3,5,6) | NFDC |
| 1.3 | Increase the supply of land for affordable housing by creating a partnership agreement between Changing Lives partners to ensure that the need for affordable housing is incorporated into asset management strategies and disposal policies (2,3,4,5,6) | NFDC |
| 1.4 | Develop a key worker housing strategy (1,2,3,5,6) | NFDC |
| 1.5 | Develop a rural housing development strategy (1,2,3,4,6,7) | NFDC |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|--|----------------------|
| 2004/05 | | |
| 2.1 | Develop a single data collection form to be used by all agencies which deal with homeless people (2,4) | NFDC |
| 2.2 | Undertake a comprehensive assessment of local need of client groups identified in the Supporting People Strategic Steer (2003/4) (2,4) | Supporting People |
| Future years | | |
| 2.3 | Develop a communications strategy to promote housing issues and provide an opportunity for resident involvement (1,7) | NFDC |

g LEISURE

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing Better Access | | Lead agencies |
|--|---|----------------------|
| 2004/05 | | |
| 1.1 | Extend youth projects to Lymington and one other location using activity programmes to reach hard to engage young people (1) | NFDC |
| 1.2 | Aim to meet identified targets for Out of School provision through increased places being available at, for example after school activities and holiday playschemes (1) | HCC & Early Years |
| 1.3 | Contribute to the adoption of the wider strategic cycleway network and show evidence of implementation of routes that have been effectively assessed (5) | HCC |
| 1.4 | Follow up, with the local communities, on the work started in the Participatory Needs Assessments (PNA) in Calshot and Pennington (2) | NFPCT |
| 1.5 | Identify and resource the community programming elements in New Forest District Council recreation centres and the role of partners in its delivery (3) | NFDC |
| Future years | | |
| 1.6 | Further extend the youth projects to areas of identified need and secure the longer term resourcing of the programme (1) | NFDC |
| 1.7 | Produce a statement on the process, working practice and funding of outreach / community development activity in leisure, so as to integrate activity and its role in reaching strategic objectives (5) | NFDC |
| 1.8 | Within the overall strategic framework, produce and implement a programme of identified works and establish a mechanism to address issues that include information provision, wardening and the provision of support facilities (5) | HCC |
| 1.9 | Contribute to a published review of the PNA process and a programme of further PNA projects in identified areas of need (2) | NFPCT |
| 1.10 | Identify an approach to increasing access to village and community halls and the means for its implementation (1) | NFAss of Local CIs |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|---|----------------------|
| 2004/05 | | |
| 2.1 | Start the extension to Lymington Health and Leisure Centre (4) | NFDC |
| 2.2 | Implement the Exercise Referral Scheme, which assists the recovery of people from heart and related conditions and monitor its impact (2) | NFPCT |
| 2.3 | Operate the Active for Life programme in an identified area of need to deliver local activity programmes to older people within their own communities (2) | NFDC |
| 2.4 | Commence the Obesity and Overweight Programme to help address the increase in these conditions in young people (1) | NFPCT |
| 2.5 | Identify a project plan to deliver the built facilities required to meet the need for Early Years provision in the District (1) | NFChildren Serv Gp |
| Future years | | |
| 2.6 | Implement programme of activities at Lymington Health and Leisure Centre to deliver the Development Plan and consequent community benefit (4) | NFDC |
| 2.7 | Deliver an extended Exercise Referral programme to more Health and Leisure Centres following review of impact of the programme to date (2) | NFPCT |
| 2.8 | Implement the next Active for Life programme in the next identified area of need (2) | NFDC |
| 2.9 | Develop the Obesity and Overweight Programme in the light of a review of its operation to date (1) | NFPCT |
| 2.10 | Identify shared objectives between leisure and health providers and clear mechanisms for delivery (2) | NFDC |

h LIFELONG LEARNING

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing Better Access | | Lead agencies |
|--|---|-------------------------|
| 2004/05 | | |
| 1.1 | Introduce further measures to improve teacher and lecturer recruitment and retention (2) | HCC & Colleges |
| 1.2 | Develop range of educational opportunities for 14-19 age group with an emphasis on increased vocational provision so there is a range of academic and vocational provision suited to the needs of the community (3) | HCC, Schools & Colleges |
| 1.3 | Provide a wider range of services and opportunities for community use on school and college sites (1) | HCC, Schools & Colleges |
| 1.4 | Support opportunities for leisure - learning and enable participation by older learners and those on low incomes | HCC, Colleges, NFDC |
| 1.5 | Widen opportunities for family learning, particularly in primary schools | HCC, Colleges, Schools |
| 1.6 | Develop awareness and good practice in environmental sustainability within school management and the curriculum (5) | HCC & Schools |
| Future years | | |
| 1.7 | Develop the provision of essential skills in the community and in the workplace (8) | LSC & Colleges |
| 1.8 | Develop partnerships between learning providers & employers (3, 7) | Colleges, HCC & LSC |

| Theme 2 - Taking Preventative Action | | |
|---|---|--|
| 2004/05 | | |
| 2.1 | Improve the transition from primary to secondary education and from pre-16 to post-16 education (4) | HCC, LSC, Schools, Colleges & Connexions |
| 2.2 | Develop further opportunities for sport and other physical activities for school age children, to supplement and complement the sport available during the school day (6) | NFDC |
| 2.3 | Improve access to information, advice and guidance to engage and retain adult learners (7) | LSC, HCC & Colleges |

i OLDER PEOPLE

ACTION (References in () relate to priority issues above)

| Theme 1 - Providing better access | | Lead agencies |
|--|---|------------------------------------|
| 2004/05 | | |
| 1.1 | Ensure people are not discriminated against on the grounds of their age when accessing services (2) | HCC, NFDC & NFPCT |
| 1.2 | Improve the opportunities for older people to be more involved in leisure and learning opportunities | NFDC, HCC & NFPCT |
| 1.3 | Improve arrangements for discharge from acute hospitals (1) | HCC & NFPCT |
| 1.4 | Continued alignment of staff & other resources to ensure capacity in response to demographic trends (2) | HCC & NFPCT |
| 1.5 | Enhance rapid response services (1) | HCC & NFPCT |
| 1.6 | Develop integrated working between agencies to deliver a single assessment process for access to care (all) | HCC, NFPCT & NFDC |
| 1.7 | Develop an Older People's Community Action Network (all) | Changing Lives Partnership |
| 1.8 | Continue to improve arrangements for combating poverty through access to relevant benefits and services | HCC, NFDC, Community First & NFPCT |
| Future years | | |
| 1.9 | Develop multi disciplinary teams in local areas (all) | HCC & NFPCT |
| 1.10 | Develop an Older People's Strategy (all) | Older People's CAN |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|--|-----------------------------|
| 2004/05 | | |
| 2.1 | Provide support for older people in their home where appropriate to maintain independence (1) | HCC, NFDC & NFPCT |
| 2.2 | Improve provision of a range of affordable housing and residential care provision for older people (all) | HCC, NFDC & Community First |
| 2.3 | Take a joint approach between health and social care services when assessing for respite care (all) | HCC & NFPCT |
| Future years | | |
| 2.4 | Increase focus on prevention through eg diet, not smoking, physical activity, safety, cerebral stimulation and dental health (all) | NFPCT, NFDC & HCC |

j TOURISM

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing better access | | Lead agencies |
|--|--|-------------------------|
| 2004/05 | | |
| 1.1 | Visitor Stewardship – Establish a common set of key messages that are used by all organisations involved in communications with visitors (1) | NFC |
| 1.2 | Industry – Create a Destination Marketing Programme that makes the best use of Information Technology in integrating the industry and all key stakeholders with marketing activity for the destination (2) | NFDC |
| 1.3 | Community – Establish a clear role for Community Tourism groups and their relationship to a tourism Community Action Network that supports the Changing Lives Partnership (3) | NFDC |
| 1.4 | Environment – re-launch the LA21 tourism kit and widen its involvement to all accommodation providers (4) | NFDC/Tourism South East |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|---|------------------------|
| 2004/05 | | |
| 2.1 | Visitor – Develop the Visitor Stewardship Programme to include a mechanism for visitor payback (1) | NF Tourism Association |
| 2.2 | Industry - Establish a 3 year tourism business training & development programme to support the Visitor Stewardship, Marketing and LA21 programmes (2) | Tourism South East |
| 2.3 | Community – Increase the awareness of the community to the services available through Visitor Information Centres (3) | NFDC |
| 2.4 | Environment – Re-constitute the LA21 Tourism Group to provide effective link between the environment and tourism destination management (4) | NFDC |

k TRANSPORT

ACTION (References in () relate to priority issues in main document)

| Theme 1 - Providing better access | | Lead agencies |
|--|---|----------------------|
| 2004/05 | | |
| 1.1 | Identify opportunities for safer cycle and pedestrian routes (5) | HCC/NFDC |
| 1.2 | Develop NF strategic cycle route strategy following analysis of consultation responses (1,6) | HCC/NFDC |
| 1.3 | Investigate the opportunities for school safety zones (5) | HCC/NFDC |
| 1.4 | Provide secure cycle parking in town and village centres (1,6) | HCC/NFDC |
| 1.5 | Remove barriers to walking by providing improved pedestrian facilities and targeted highway maintenance (1,5,10) | HCC |
| 1.6 | Investigate the opportunities for play streets (5) | NFDC |
| 1.7 | Promote and monitor workplace travel plans (1,7) | HCC/NFDC |
| 1.8 | Resist commercial development, new community facilities and significant residential development in locations that result in greater dependence on the private car (1,8) | HCC/NFDC |
| 1.9 | Promote and monitor school travel plans, particularly encourage "walking buses" recognising the need for adult helpers (1,7) | HCC |
| Future years | | |
| 1.10 | Identify funding opportunities for safer cycle and pedestrian routes (1,5,6) | HCC/NFDC |
| 1.11 | Secure funding for additional "Cango" services in NW part of District (1,4) | HCC |
| 1.12 | Extend Wilts & Dorset real time bus information system into S & W parts of District (1,4) | HCC |
| 1.13 | Implement identified cycle route proposals (1,6) | HCC |
| 1.14 | Secure funding to allow Community Transport Development Plan to be implemented in District (4,8) | HCC |
| 1.15 | Expand young persons concessionary fares scheme to include whole District (1,8) | NFDC |

| | | |
|------|--|----------|
| 1.16 | Investigate park and ride to access Forest and other visitor attractions from outside the NF Heritage / National Park Area (1,4,8) | HCC/NFDC |
| 1.17 | Provide simplified bus timetable information at bus stops (1,4) | HCC |

| Theme 2 - Taking Preventative Action | | Lead agencies |
|---|--|----------------------|
| 2004/05 | | |
| 2.1 | Give priority to casualty reduction when considering traffic management priorities (5) | NFDC |
| 2.2 | Undertake consultations with local communities to identify effective demand management measures that are acceptable to local communities (1) | HCC/NFDC |
| 2.3 | Give road safety considerations a high priority when considering development proposals (5) | HCC/NFDC |
| 2.4 | Introduce car parking charges in town and village centre car parks (1, 2) | NFDC |
| 2.5 | Support the New Forest Road Safety Council to promote road safety campaigns (5) | HCC/NFDC |
| 2.6 | Establish a GIS based information database to support the development of a demand management strategy (1,4,5,6,7,8) | HCC |
| 2.7 | Implement, agreed measures to reduce the risk of more accidents occurring at fatal accident sites (5) | HCC/Police |
| Future years | | |
| 2.8 | Taking account of stakeholders view's, implement effective demand management measures which have a significant degree of local support (1) | HCC |
| 2.9 | Introduce Decriminalised Parking Enforcement (3) | HCC/NFDC |
| 2.10 | Resist car parking provision on new development in excess of agreed standards (1) | HCC/NFDC |
| 2.11 | Monitor developers / occupiers compliance with site travel plan agreements made with Local Planning Authority and encourage compliance (1,7) | HCC/NFDC |

